

Strategic Planning Student Focus Group #1 Non-Traditional Students
November 28, 2018
NTCC Community Room

9 students from a variety of backgrounds:

- x Multiple ethnicities
- x Full time/Part time students
- x First time in college/returning students/long term students
- x Male/Female
- x Veteran
- x Career change
- x Honors
- x Parents

Welcome: Dr. Ron Clinton

Discussion led by: Alan Carter

1. Prior to registering in your first classes, did you talk to anyone at this college about the process of getting started?
 - a. Advising came time to register, how did you know what steps to take?
 - a. Directed to register online
 - b. Talking with Student Services
 - c. Talking to a friend who had registered in the past
 - d. Based decisions on the criteria from specific transfer college
3. Did you encounter issues during registration?
 - a. Obtaining necessary transcripts
4. Were you concerned about taking classes you didn't need?
 - a. Yes, spoke to Student Services to make sure
 - b. Having the Core Curriculum available was helpful
 - c. Some confusion during registration one student enrolled in classes but didn't realize they were 8 week hybrid courses until she actually attended the class
5. Have you ever taken any class that focuses on helping you to succeed as a college student?
 - a. No
6. Did you attend an orientation?

- a. Yes, Nursing Orientation
 - b. Yes, Honors Orientation
 - c. Attended class for study techniques
7. As a student what are the greatest challenges that you face personally?
- a. Balancing school/life/children

xbetter communication
xnot a lot of actual advising
xa feeling that you are on your own

- b. Positive experience in advising: veterans advisor provided one on one assistance, went out of her way to help and made suggestions, easy transition
16. What one piece of advice would you give to improve NTCC?
- a. More communication with faculty and staff
 - b. Student concerned that all cl